

## Unit 4. Communicative Activities.



### Situation.

Read the text about this situation.

Eva and Monica have visited lots of amazing places, they have known London better and they have met friends that will definitely be missed when the girls go back home.

On Tuesday, they were having a coffee at a well-known restaurant when suddenly Charlotte Potter, one of the girls' closest friend in London, suggested creating an Instagram account to upload photos and be in touch after going back to Spain.

**Eva:** Instagram? What is this trendy thing called Instagram that all the cool kids seem to be into? Is it that famous 📷 app in which people share pictures?

**Charlotte:** Yes, that's the one! Instagram is an American photo and video-sharing social networking service.

**Monica:** Yes, I know it. Yes, Instagram is a social networking app made for sharing photos and videos from a smartphone.

**Charlotte:** It's quite easy; you just enter the webpage and create a new account. Then, you choose a user name and a password and you are ready to upload your photos and have fun! Similar to Facebook or Twitter, everyone who creates an Instagram account has a profile and a news feed. When you post a photo or video on Instagram, it will be displayed on your profile. Other users who follow you will see your posts in their own feed. Likewise, you'll see posts from other users whom you choose to follow.

**Eva:** Oh, I see! This is like Tuenti in Spain! Does it belong to Google?

**Charlotte:** No, Instagram belongs to Facebook.

**Monica:** Pretty straightforward, right?

**Charlotte:** It's like a simplified version of Facebook, with an emphasis on mobile use and visual sharing. Just like other social networks, you can interact with other users on Instagram by following them, being followed by them, commenting, liking, tagging, and private messaging. You can even save the photos you see on Instagram.

**Eva:** Yeah! Great! It sounds really fun and easy to use!



### Think about it

**Enter the forum and write your classmates and tutor about it.**

Have you got an Instagram, Facebook or Tuenti account? How important is friendship to you? How do you usually keep in touch with your friends? And with those that are far away? Have you used any social networking apps throughout the Coronavirus lockdown? How often?



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## 1.- Reading exercise.



### Now it's your turn

Complete the following letter of complaint with the missing words given in the box:

***complain / damaged / shipping company / refund / warehouse / goods / checked / shipment***

Dear Mr. Johnson,

I'm writing to [ ] about a [ ] of bathroom showers we received yesterday against our order number: WW-735.

We found that some of them were [ ] and they seemed rusty. In addition, the material of some of them was torn, when we [ ] the [ ] yesterday evening. We informed the [ ] that we cannot accept this consignment from you, and they have contacted your insurers.

I am sorry to tell you that we cannot keep those damaged items in our warehouse and so we expect a full [ ] from you.

Yours sincerely,

A. Peterson.  
Sales manager.

Submit



### Now it's your turn

Match each of the following sentences to the correct situation.

We can assure you that this will not happen again	<input type="checkbox"/>	1. Accepting a complaint.
I regret to inform you that we cannot take responsibility for this occurrence.	<input type="checkbox"/>	2. Replacement of goods.
We agree that the usual high standards of our products were not met in this instance.	<input type="checkbox"/>	3. A concluding sentence aiming at retaining the goodwill.
We look forward to your continued custom, and to serving you again.	<input type="checkbox"/>	4. Assurance.
We have dispatched the new items.	<input type="checkbox"/>	5. Rejecting responsibility.

Submit

## 2.- Listening exercise.



### Autoevaluación

Listen to the audio about Money and answer these questions.



#### 🎵 [Listening](#)

1) Would he continue to work?

- Yes, he loves his job
- No, he would not work
- Only for charity

Sorry, try again!

Amazing!

Sorry, listen again!

### Solution

1. Wrong
2. Correct Option
3. Wrong

What kind of island would he live on?

- Secluded
- Desert
- Tropical

Try again!

Oops, sorry!

Well done!



## Solution

1. Wrong
2. Wrong
3. Correct Option

### Who would go and see him?

- His family
- His friends
- Nobody

Sorry, watch the video again!

You're the best!

Sorry, think again!

## Solution

1. Wrong
2. Correct Option
3. Wrong

### What would he do?

- Read and study
- Fish and swim
- All of the above

Sorry, try again!

Sorry, watch the video again!

Amazing!

## Solution

1. Wrong
2. Wrong
3. Correct Option

Can money make people happy?

- Yes, for sure
- No way
- No, but it helps

Wrong

Wrong

Correct Option

## Solution

1. Wrong
2. Wrong
3. Correct Option



## Translation

Now it's a good moment to go back and read the typescript.

Show Feedback

**Todd:** James!

**James:** Yo!

**Todd:** if you had a million dollars...

**James:** Mm-hm

**Todd:** if you won the lottery...

**James:** Yes.

**Todd:** What would you do?

**James:** I would buy a small island, build a house there, and invest the rest of my money so that I would never have to work again.

**Todd:** OK, So are you talking a tropical island, or...

**James:** A tropical island, yeah, or maybe I would give it all to charity and have a bridge named after me.

**Todd:** That's two different things there. How about the island? Would you want to be alone, on a secluded island or?

**James:** No, I would want all of my friends to come and visit me often.

**Todd:** OK. Nice. So how would you pass the time on this island?

**James:** I would read books. I would study. I would go swimming, go fishing, and play with my dog.

**Todd:** OK. Do think money can make people happy, can buy happiness?

**James:** No, but it can sometimes make it easier. It depends on what you buy.



## A Step Ahead

### Learn vocabulary from the lesson!

#### Win the lottery

If you won the lottery, what would you do?

The 'lottery' is a collection of money that someone can win by buying a lottery ticket, in a kind of gambling. The longer that passes without someone winning the more money you can win. The money comes from selling lottery tickets. Notice the following:

1. I don't know anyone who has won the lottery.
2. It would be great to win the lottery.

#### Invest

I would invest my money so that I would never have to work again.

When you 'invest' your money you buy part of a company or a product with the idea that you will make more money when you sell the product or the company is successful. People invest in things like stocks, bonds and property. Notice the following:

1. We invested in Starbucks when it was first starting.
2. He invested his money in many successful companies and now he doesn't have to work.

### Tropical island

If I had a million dollars, I would buy a tropical island.

An 'island' is a small piece of land in the ocean, sea or lake that has water on all sides. A 'tropical island' is located in an area of the world that has a tropical or warm climate. Notice the following:

1. The cruise ship stopped at a few tropical islands.
2. We just got back from a vacation to a tropical island.

### Secluded

Do you want to be alone on a secluded island?

A 'secluded' place is far away from everywhere else. Notice the following:

1. Their cabin is in a really secluded area.
2. He needs a quiet and secluded spot to work or he gets distracted.

### Pass the time

How would you pass the time on this island?

How you 'pass the time' is how you spend your time or what you do to keep yourself busy.

Notice the following:

1. How did you pass the time on your holidays?
2. She likes to pass the time in front of the television.

## 3.- Speaking exercise.

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### Think about it

**Think for a while about these questions.**

- ✔ Have you got an Instagram, Tuenti or Facebook account? Why?/ Why not? If you do yes, how often do you use it?
- ✔ What do you think about social Networks? Do you think they are useful? Why/ Why not?
- ✔ Do you think it can be dangerous to share some personal data on the Internet?



## 4.- Writing exercise.

Analyze the following structures and try to give an equivalent using a more formal style:

**I want my money back.**

**The items are rubbish.**

**We won't buy anything from you again.**

**You should make it right.**

**We will sue you.**



### Translation

Analyse the following structures and try to give an equivalent using a more formal style:

Show Feedback

Analyse the following structures and try to give an equivalent using a more formal style:

**I want my money back.**

I would like to receive a refund.

**The items are rubbish.**

The quantity is not the one we expected.

**We won't buy anything from you again.**

We will not re-order.

**You should make it right.**

Please correct the error.

**We will sue you.**

We will have to take legal actions.

## Appendix.- Licences of resources.

### Licences of resources used in section "Communicative Activities".

Resource (1)	Resource information (1)	Resource (2)	Resource information (2)
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